

Seven Tigers Accessibility Plan

Seven Tigers is committed to providing an inclusive and barrier-free environment for all stakeholders, including clients, employees, job applicants, suppliers, and visitors who interact with our premises, access our information, or use our services. As an organization, we uphold the principles of accessibility and inclusion and strive to ensure a safe, dignified, and welcoming environment for everyone.

Seven Tigers is dedicated to incorporating accessibility into our policies, procedures, infrastructure, training, and practices. These will be reviewed annually or in response to organizational changes and requirements. We aim to address the needs of individuals with disabilities promptly and effectively.

Providing an accessible and barrier-free environment is a shared responsibility, and we are committed to working collaboratively to achieve this goal.

Barrier Assessment

Seven Tigers aims to eliminate and prevent barriers in the following areas:

- » Physical Barriers: Ensuring access to facilities such as ramps and accessible restrooms.
- » Communication Barriers: Providing information in accessible formats.
- » Technological Barriers: Ensuring digital platforms comply with accessibility standards.
- » Attitudinal Barriers: Sensitizing staff on interacting with people with disabilities.
- » Systemic Barriers: Reviewing and adapting policies that inadvertently create barriers.

Accessible Emergency Information

- » Seven Tigers will provide emergency information in accessible formats upon request and ensure that individualized emergency response information is available to employees with disabilities when required.
- » Implementation Timeframe: Effective immediately and ongoing.

Training

Seven Tigers is dedicated to training employees on accessibility standards and best practices for interacting with individuals with disabilities.

- » Conduct training sessions for all employees, tailored to their job roles.
- » Deliver training through interactive presentations and workshops.
- » Track and record training completion for all employees.

Information and Communication

Seven Tigers is committed to ensuring that all publicly available information is accessible.

- » Provide information in accessible formats (e.g., braille, large print, or audio) upon request.
- » Respond to requests for accessible formats promptly.
- » Ensure the Seven Tigers website and new content comply with standards



Feedback

Seven Tigers encourages feedback to improve accessibility and ensures the process is barrier-free.

- » Feedback can be submitted via email, phone, or in-person.
- » Assistive options will be available to facilitate feedback submissions.
- » Respond to feedback promptly and address concerns effectively.
- » Implementation Timeframe: Effective immediately.

Service Disruptions

- » In case of a service disruption, Seven Tigers will notify stakeholders promptly, providing details of the disruption and available alternatives.
- » Implementation Timeframe: Effective immediately and ongoing.

Policy Review

The Accessibility Plan will be reviewed and updated annually to reflect progress in accessibility initiatives and to ensure compliance with relevant standards and best practices.

Implementation Timeframe: Reviewed annually in January of each year.